

# Workday - User Guide to Performance Management (CAP)

### Workday: Check-In Overview



The following step-by-step guide is designed to walk Employees and Managers through the Performance Management process (CAP) in Workday. This Manual goes through the Employee and Manager's Workday steps for Check-In. Note: Check-In is intended to take place during a joint meeting with employee and manager. Users needing assistance at any point in the process should contact Learning and Development.



Hello There			It's Tuesday, November 8, 2022
Awaiting Your Action			Quick Tasks
CAP Check-In: Ma Inbox - 23 hour(s) as 2022 Review Trai	nager Evaluation: Meg Ward	ether: Melissa Looney	Request Time Off Time Off Balance
Inbox - 8 month(s) a	HRIS pushes out Check- appears in the "Awaiting Y the Workday landing page to initiate Check-In goal i	In to Managers and Your Action" section . Manager clicks to review and reflection	d it <sup>My Payslips</sup> n of task on r Top Apps
Timely Suggestions	questio	ns.	Teaching and Advising
You Have a Ne Review your pays	w Payslip Ilip information to ensure accuracy	<u>View Payslips</u>	Career
Keep Your Hon	ne Contact Information Updated		Recruiting Dashboard
We would like yo up to date	u to review your Contact Information and ensure it's	Update Contact Info	My Team Management
			# View All Apps

	Q Search	D	Û.a	2	•
Inbox					
Actions     Archive       Viewing: Favoritea     Sort By: Newest     Image: CAP Check-In: Manager Evaluation: Meg Ward 23 hour(s) ago - Effective 01/31/2023	Complete Manager Evaluation         Manager Evaluation: 2022 - 2023 CAP Check-In: Meg Ward         Merrice         Review Period       12/01/2022 - 01/31/2023         23 hour(s) ago - Effective 01/31/2023         Managers and employees should have at least one Check-In conversation each year. Check-In is an opp ployees to revisit, adjust and/or create additional goals. Managers should check that employees are not and if not, discuss if lack of progress is due to priorities shifting, lack of support/direction or performan use Check-In as an opportunity to note progress on or seek clarification on goals, advocate for resource the achieve their goals etc.         *Note: The Check-In phase of CAP is intended to take place during a joint meeting with employee & ma cick "Save for Later" after reviewing and/or entering notes until the meeting takes place. Managers or check-In, after meeting with employee has occurred. After Check-In is submitted by the managers, err acknowledge Check-In.         Met Started	cortunity f aking prog ce concer is or supp mager. M an click "S uployees to	or managers and will have t	gers and o ards goal loyees sh ould help are advist the end to review	em- is, ould of and
	click "Get Started"	n a			

Next, review Check-In directions and "questions to ask" (highlighted below) before entering comments. If you need to add new or additional goals, review goal type descriptions and reflection questions before drafting.

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Complete Evaluation Manager Eva 2023 CAP CI Actions 12/01/2022 Concols In M Concols In M Review and	Manager Juluation: 2022 - heck-In: Meg Ward - 01/31/2023 Meeting Notes d Submit	<text><text><list-item><list-item><list-item><text><text><list-item><text><text><text><text><text><text><text><text><text><text></text></text></text></text></text></text></text></text></text></text></list-item></text></text></list-item></list-item></list-item></text></text>	d <u>inter</u> ing hat		



Ω MENU Q Search w **Complete Manager** I+ Evaluation **Check In Meeting Notes** Manager Evaluation: 2022 -2023 CAP Check-In: Meg Ward Actions Managers and employees should have at least one formal Check-In conversation per year and should continue to reference CAP goals and progress in one on one meetings throughout the year. Now that you've discussed goal progress, below are 12/01/2022 - 01/31/2023 some questions managers and employees can use to structure the Check-In conversation: When reviewing progress towards goals, managers and employees are encouraged to reflect on not just the success in Ð achieving outcomes, but also the success in demonstrating behaviors through utilizing the "What" and "How" of Performance Matrix. O Goals \*Note: The Check-In phase of CAP is intended to take place during a joint meeting with employee & manager. Managers are advised to click "Save for Later" after reviewing and/or entering notes until the meeting takes place. Managers can click "Submit" at the end of Check-In, after meeting with employee has occurred. After Check-In is submitted by the managers, Check In Meeting Notes employees will have to review and acknowledge Check-In. Review and Submit Question · What is one thing that has gone well for the employee? What is one thing to get Review directions and better at or improve upon? question prompts and enter · What should the employee start or continue doing to progress towards goals and/or develop professionally? What should the employee stop doing in order notes related to Check-In to progress towards goals and/or develop professionally? reflection and discussion. Manager Format V B I U <u>A</u> ∨ ∷≡ Answer Question · What experiences and opportunities can be provided to assist the employee in progressing towards their goals? · What can the manager do to support the employee's development? Manager ∨ B I <u>U</u> <u>A</u> ∨ ∷≣ S e7 Format Answer Back Save for Later Close Click "Save for Later" to save draft, return, and finalize later during

Click "Next" to advance to next page, where the Check-In task is reviewed and submitted.

Check-In meeting with Employee.



Note: After Check-In is submitted by the Manager, it will be routed to Employee to review and acknowledge that Check-In meeting occurred.

## Employee's Screen







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### Provide Employee Review Comments

Manager Evaluation: 2022 -2023 CAP Check-In: Meg Ward

Actions

12/01/2022 - 01/31/2023 Evaluated By: Melissa Looney

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Summary	
Acknowledgement	

#### > History

#### Goal

Assist with the strategic alignment of training/resources for managers (old and new) through the Fall 2022 rollout of New Manager Orientation Rise Course, alignment/promotion of current managers' training (including new psychological safety session), leveraging of Better Manager data/training s/support and supporting the evolution of Managers Forum based on manager feedback.

This CAP goal is in support of the following divisional goals:

 Introduce new and revamp existing resources in order to promote new and existing manager development and growth.



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Check-In notes are now entered, Check-In meeting has occurred and Employee's acknowledgement of the meeting is submitted. Updates and additions made to goals will auto-populate into future CAP Wrap-Up phase. The goals and notes can be viewed or edited throughout the CAP cycle and should be the base of developmental conversations in future 1on1 meetings with staff.