

I wish each one of you a happy, healthy and safe 2021.

The Ombuds Office hears your grievances and can help you resolve a conflict. A conflict could be within yourself or with others making you feel anxious, not appreciated or worse.

I am reaching out to thank you for giving me the opportunity to mediate, conduct workshops and provide you with advice to empower you to constructively resolve conflicts on your own.

During the past 2 years, it was especially rewarding to receive feedback on the progress many of you achieved after a challenging situation. Learning that someone has taken the time to resolve a conflict, apologize for being unfair, or improve behavior to become more collaborative and trusting is invaluable fulfilling. I cannot tell you how much I welcome such feedback.

Which brings me to the purpose of this email and a request. As we begin the New Year, please allow me to ask that we consider sharing anecdotes about colleagues who took action to resolve a conflict or a potential one and therefore making our journey at Bentley more productive and more fulfilling. I encourage us to reach out to our colleagues to express our gratification. I am also happy to receive the anecdotes and share them with our community, anonymously if you prefer.

I thank you in advance and look forward to a wonderful 2021 filled with inspiring anecdotes from our Bentley community.

With my warmest regards, Eliane