

# Language Careers Pathways Resource Connecting Language Learning and Career Readiness

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#### Introduction

#### Description

Building on the Curriculum-to-Career Mapping Framework, this resource identifies industries and entry-level roles where language majors are well positioned to succeed. It demonstrates how language study cultivates market-relevant competencies that align with employer needs and prepares students for diverse professional pathways.

#### **Impact**

Language graduates bring unique and critical strengths to the workforce. Their skills are essential in a globalized economy where organizations seek employees who can collaborate across languages and cultures. This resource highlights the professional versatility of language study and underscores its role in opening doors to a wide range of industries.

#### Note to faculty and advisors

This resource is not exhaustive and should be used to support the exploration of career paths that align with a student's strengths, interests, and experiences. Some career pathways may require additional preparation beyond the language major—such as another field of study, technical expertise, or prior experience—but in many cases and in many industries, the competencies gained through a language program are sufficient to launch a successful career. Language majors should be encouraged to speak with career center staff to tailor their career planning and explore specific industries more fully.

#### Global Business & International Trade

This industry encompasses multinational corporations, freight forwarders, shipping and logistics providers, supply chain managers, and international consultants engaged in the exchange of goods, services, and information across borders. These organizations operate within complex legal systems and cultural contexts to ensure efficient, compliant, and ethical transactions.

Representative	Common Entry-Level	Key Skills from
Organizations	Roles	Language Study
<ul> <li>DHL Group</li> <li>Maersk</li> <li>Amazon Global Selling</li> <li>UPS Supply Chain Solutions</li> <li>Kuehne + Nagel</li> <li>DSV</li> <li>CMA CGM</li> <li>FedEx</li> </ul>	<ul> <li>International Sales         Coordinator</li> <li>Import/Export Assistant</li> <li>Logistics Associate</li> <li>Global Operations         Coordinator</li> <li>Client Services         Representative</li> <li>Market Research         Assistant</li> <li>Supply Chain Analyst</li> <li>Freight Forwarding         Coordinator</li> <li>Customs Compliance         Specialist</li> </ul>	<ul> <li>Cross-cultural communication</li> <li>Formal and informal correspondence</li> <li>Cultural sensitivity</li> <li>Business etiquette</li> <li>Negotiation across languages/cultures</li> <li>Attention to linguistic nuance</li> <li>Translation and interpretation basics</li> </ul>

## Translation, Localization, & Language Services

This sector ensures that communication and content are accessible across languages and cultures. It encompasses translation, interpretation, subtitling, dubbing, language testing, and website and software localization. These services are vital in industries such as legal, healthcare, media, entertainment, and technology, supporting global reach and effective cross-cultural communication.

Representative	Common Entry-Level	Key Skills from
Organizations	Roles	Language Study
<ul><li>Transperfect</li><li>Lionbridge</li><li>RWS Group</li><li>LanguageLine Solutions</li></ul>	<ul><li>Project Coordinator</li><li>Localization Assistant</li><li>Junior Translator</li><li>Language QA Tester</li></ul>	<ul> <li>Advanced grammar and vocabulary</li> <li>Attention to linguistic detail</li> </ul>

<ul><li>Welocalize</li><li>Appen</li><li>Keywords Studios</li></ul>	<ul> <li>Bilingual Customer Support Specialist</li> <li>Assistant Terminologist</li> <li>Content Moderator/Annotator</li> <li>Vendor Management Assistant</li> </ul>	<ul> <li>Understanding of dialects and regional variation</li> <li>Editing and proofreading precision</li> <li>Intercultural communication</li> <li>Terminology management</li> <li>Digital literacy</li> </ul>
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### Media, Communications, & Publishing

This industry includes news organizations, digital media platforms, publishing houses, and public relations firms. These organizations create and distribute content for information, entertainment, branding, and public engagement. Global operations increasingly require cultural insight, multilingual communication, and audience analysis to reach diverse markets.

Representative	Common Entry-Level	Key Skills from
Organizations	Roles	Language Study
<ul> <li>BBC World Service</li> <li>Penguin Random House</li> <li>National Geographic</li> <li>Edelman</li> <li>Univision</li> <li>The New York Times</li> <li>Hachette Livre</li> <li>WPP Group</li> </ul>	<ul> <li>Editorial Assistant</li> <li>Social Media Coordinator</li> <li>Content Writer</li> <li>Communications Assistant</li> <li>Public Relations Assistant</li> <li>Research Assistant/Fact-Checker</li> <li>Production Assistant</li> <li>Marketing/Communications Intern</li> </ul>	<ul> <li>Writing for varied audiences</li> <li>Storytelling with cultural awareness</li> <li>Editing for clarity and tone</li> <li>Media literacy and critical analysis</li> <li>Translation/adaptation for multilingual audiences</li> <li>Interviewing and interpersonal communication</li> </ul>

# **Education & Academic Support**

This sector includes K–12 schools, higher education institutions, and the nonprofits and corporations serving and supporting these audiences. Academic support roles involve assisting with instruction, student programming, advising, international education services, and educational technologies. Entry-level opportunities provide exposure to teaching, curriculum development, student affairs, and pathways into educational leadership.

Representative	Common Entry-Level	Key Skills from
Organizations	Roles	Language Study
<ul> <li>EF Education First</li> <li>Fulbright Program (U.S. State Department)</li> <li>Council on International Education Exchange (CIEE)</li> <li>Upward Bound</li> <li>American Councils for International Education</li> <li>NAFSA: Association of International Educators</li> <li>World Learning</li> </ul>	<ul> <li>Teaching Assistant</li> <li>Program Assistant (Study Abroad or International Programs)</li> <li>Admissions Associate</li> <li>Curriculum Development Intern</li> <li>Educational Outreach Coordinator</li> <li>Student Services Advisor</li> <li>Academic Support Specialist</li> <li>Resident Advisor/Coordinator</li> </ul>	<ul> <li>Lesson planning and delivery (basic)</li> <li>Clear verbal communication</li> <li>Patience, empathy, and adaptability</li> <li>Cross-cultural mentoring</li> <li>Facilitating group discussions</li> <li>Writing and editing educational materials</li> <li>Intercultural awareness and global perspective</li> </ul>

#### Government & Public Service

This sector includes public institutions at the local, state, and federal levels that oversee diplomacy, public health, education, national security, and immigration. Language proficiency is critical for supporting communication, research, outreach, and cultural representation in domestic and international contexts.

Representative	Common Entry-Level	Key Skills from
Organizations	Roles	Language Study
<ul> <li>U.S. Department of State</li> <li>Peace Corps</li> <li>U.S. Citizenship and Immigration Services (USCIS)</li> <li>National Security Agency (NSA)</li> <li>U.S. Agency for International Development (USAID)</li> <li>FBI/CIA</li> <li>Centers for Disease Control and Prevention</li> </ul>	<ul> <li>Program Assistant         (Cultural Affairs, Foreign Service)</li> <li>Immigration Services         (entry-level GS roles)</li> <li>Community Liaison</li> <li>Public Outreach         Specialist</li> <li>Language/Intelligence         Analyst Intern</li> <li>Policy/Research Assistant</li> <li>Foreign Affairs Intern</li> <li>Case Manager</li> </ul>	<ul> <li>Multilingual document handling</li> <li>Formal writing in multiple registers</li> <li>Translation and interpretation in sensitive contexts</li> <li>Cross-cultural negotiation and diplomacy</li> <li>Clear written and oral communication</li> <li>Analytical reading of foreign-language materials</li> </ul>

## Nonprofits & NGOs

This sector includes mission-driven organizations that address issues such as education, human rights, disaster relief, refugee resettlement, healthcare, and community development. Many nonprofits and NGOs serve multilingual populations, advocate internationally, and collaborate with global partners, requiring strong communication and cross-cultural skills.

Representative	Common Entry-Level	Key Skills from
Organizations	Roles	Language Study
<ul> <li>Amnesty International</li> <li>International Rescue Committee (IRC)</li> <li>Save the Children</li> <li>Doctors without Borders</li> <li>GlobalGiving</li> <li>CARE International</li> <li>Oxfam</li> <li>HIAS</li> </ul>	<ul> <li>Program Coordinator</li> <li>Volunteer &amp; Community Engagement Specialist</li> <li>Outreach Assistant (Multilingual Communities)</li> <li>Advocacy Assistant</li> <li>Development Assistant</li> <li>Caseworker/Client Services Assistant</li> <li>Communications or Social Media Assistant</li> <li>Monitoring &amp; Evaluation Assistant</li> </ul>	<ul> <li>Cultural humility and empathy</li> <li>Public speaking and interpersonal communication</li> <li>Clear writing and grant writing basics</li> <li>Community outreach across languages</li> <li>Interpreting and translation for advocacy contexts</li> <li>Cross-cultural conflict resolution</li> <li>Storytelling for impact</li> </ul>

## Travel, Hospitality, & Tourism

This service-focused industry includes airlines, hotel groups, tourism boards, travel agencies, and cultural heritage sites. Professionals design, promote, and deliver travel and hospitality experiences for both domestic and international audiences, requiring strong communication skills and cultural awareness.

Representative	Common Entry-Level	Key Skills from
Organizations	Roles	Language Study

<ul> <li>Marriott International</li> <li>Delta Airlines</li> <li>Airbnb</li> <li>Intrepid Travel</li> <li>U.S. National Park Service</li> <li>Hilton Hotel &amp; Resorts</li> <li>Expedia Group</li> <li>Royal Caribbean International</li> </ul>	<ul> <li>Guest Services Associate</li> <li>Tour Coordinator</li> <li>Travel Advisor Assistant</li> <li>Event Assistant</li> <li>Reservations Agent</li> <li>Flight Attendant</li> <li>Concierge Assistant</li> <li>Marketing or Social Media Assistant</li> </ul>	<ul> <li>Polished oral communication</li> <li>Conflict resolution across cultures</li> <li>Understanding of regional customs and travel needs</li> <li>Multilingual customer service</li> <li>Intercultural problemsolving</li> <li>Clear written communication</li> </ul>

# Marketing, Market Research & Consumer Insights

This sector helps organizations understand and engage audiences through messaging, brand positioning, market analysis, and product development. Global marketing teams rely on cultural insights, multilingual communication, and consumer data to tailor strategies for diverse international markets.

Representative Organizations	Common Entry-Level Roles	Key Skills from Language Study
<ul> <li>NielsenIQ</li> <li>Mcann Worldgroup</li> <li>Kantar</li> <li>Google (Global Marketing)</li> <li>Ipsos</li> <li>Ogilvy</li> <li>GfK</li> <li>Meta/Instagram Global Marketing Teams</li> </ul>	<ul> <li>Marketing Assistant         (Global Brands)</li> <li>Consumer Insights         Researcher (International         Focus)</li> <li>Social Media Associate         (Multilingual Channels)</li> <li>SEO/Content Intern         (International Markets)</li> <li>Market Research Analyst         (Junior)</li> <li>Brand         Assistant/Coordinator</li> <li>Digital Marketing         Coordinator</li> </ul>	<ul> <li>Cultural insight and behavioral nuance</li> <li>Content creation for international audiences</li> <li>Analytical thinking</li> <li>Cross-cultural storytelling and messaging</li> <li>Survey/interview design across languages</li> <li>Adaptation of tone and style</li> </ul>

#### Healthcare & Public Health

This sector includes public health departments, hospitals, nonprofits, and government agencies focused on health promotion, disease prevention, and patient access. Multilingual professionals help bridge language gaps, support health education, and build trust with diverse or underserved communities.

Representative	Common Entry-Level	Key Skills from
Organizations	Roles	Language Study
<ul> <li>Centers for Disease Control and Prevention (CDC)</li> <li>Partners in Health</li> <li>Planned Parenthood</li> <li>Kaiser Permanente</li> <li>Médecins du Monde</li> <li>World Health Organization (WHO)</li> <li>Community Health Centers (CHCs)</li> <li>American Red Cross</li> </ul>	<ul> <li>Patient Services         Representative</li> <li>Healthcare Outreach         Worker (Multilingual         Communities)</li> <li>Public Health Assistant</li> <li>Program Coordinator         (Health Education)</li> <li>Community Health         Worker</li> <li>Health Navigator/Patient         Advocate</li> <li>Case Management         Assistant</li> </ul>	<ul> <li>Medical terminology acquisition</li> <li>Translation/interpretation basics</li> <li>Empathetic communication with vulnerable populations</li> <li>Cultural competence in healthcare settings</li> <li>Clear written communication for health education</li> <li>Listening for accuracy and nuance</li> </ul>

## **Technology**

This sector includes technology companies that design products and services for global audiences. Professionals in this field ensure user experiences are culturally responsive, linguistically accurate, and accessible across markets. Language graduates contribute to roles in product localization, user research, accessibility, and multilingual customer support, product development, sales, and marketing.

Representative	Common Entry-Level	Key Skills from
Organizations	Roles	Language Study
<ul> <li>Microsoft (Global Readiness)</li> <li>Google (Localization &amp; UX Research)</li> </ul>	<ul> <li>User Experience         Research Assistant</li> <li>Customer Experience         Analyst</li> <li>Localization Assistant</li> </ul>	<ul> <li>Linguistic nuance and clarity</li> <li>Pattern recognition</li> <li>Empathy in digital design contexts</li> </ul>

<ul> <li>Meta (Facebook, Instagram)</li> <li>Duolingo</li> <li>SAP</li> <li>Adobe</li> <li>Airbnb</li> <li>Spotify</li> </ul>	<ul> <li>Bilingual Technical Support Associate</li> <li>International Product Coordinator</li> <li>Content Moderator/QA Tester</li> <li>Community Manager</li> <li>Accessibility Specialist</li> </ul>	<ul> <li>Multilingual content adaptation</li> <li>User-centered communication</li> <li>Cross-cultural audience awareness</li> </ul>
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# Law & Legal Service

This sector includes law firms, courts, government agencies, and nonprofits that handle immigration, compliance, human rights, and international arbitration. Language proficiency supports research, client communication, and interpretation across cultural and legal contexts.

Representative	Common Entry-Level	Key Skills from
Organizations	Roles	Language Study
<ul> <li>American Bar Association</li> <li>Fragomen (Immigration Law)</li> <li>International Court of Arbitration</li> <li>Legal Aid Society</li> <li>U.S. Department of Justice</li> </ul>	<ul> <li>Legal Assistant         (Immigration/International Law)</li> <li>Paralegal</li> <li>Court Interpreter Trainee</li> <li>Compliance Assistant</li> <li>Research Assistant         (Policy/Legal)</li> </ul>	<ul> <li>Precision in translation and interpretation</li> <li>Advanced formal writing registers</li> <li>Attention to linguistic nuance in legal contexts</li> <li>Cross-cultural communication in sensitive matters</li> <li>Summarizing and synthesizing complex texts</li> </ul>

## Arts, Culture, & Museums

This sector includes museums, cultural centers, performing arts organizations, and international cultural institutes. Language graduates contribute to public programming, exhibitions, and visitor engagement and education in diverse communities.

Representative Organizations	Common Entry-Level Roles	Key Skills from Language Study
<ul> <li>Smithsonian Institution</li> <li>UNESCO</li> <li>Museum of Fine Arts Boston</li> <li>Alliance Française / Goethe-Institut</li> <li>Metropolitan Museum of Art</li> </ul>	<ul> <li>Museum Educator Assistant</li> <li>Cultural Program Coordinator</li> <li>Visitor Services Associate</li> <li>Arts Administration Intern</li> <li>Outreach &amp; Education Assistant</li> </ul>	<ul> <li>Storytelling and interpretation across languages</li> <li>Public engagement with diverse audiences</li> <li>Clear writing for exhibitions and programs</li> <li>Cultural awareness and historical context</li> <li>Translation/adaptation of cultural materials</li> </ul>

# International Development & Sustainability

This sector includes intergovernmental organizations, NGOs, and think tanks that address global challenges such as poverty, climate change, and humanitarian relief. Language proficiency is vital for fieldwork, program management, and policy communication.

Representative	Common Entry-Level	Key Skills from
Organizations	Roles	Language Study
<ul> <li>World Bank</li> <li>United Nations Development Programme (UNDP)</li> <li>Mercy Corps</li> <li>CARE International</li> <li>World Wildlife Fund (WWF)</li> </ul>	<ul> <li>Program Assistant</li> <li>Research Associate</li> <li>Policy Analyst (Junior)</li> <li>Grant Writing Assistant</li> <li>Field Communications Coordinator</li> </ul>	<ul> <li>Community interviewing across languages</li> <li>Cross-cultural facilitation and mediation</li> <li>Clear written communication for reports</li> <li>Cultural awareness in sustainability contexts</li> <li>Multilingual public speaking and advocacy</li> </ul>